

Fluidmaster Limited Express Warranty

Warranty Request Procedure

To request a warranty replacement, Fluidmaster requires you to email us the following information:

- Receipt or invoice of your purchase or a photo of the product
- Full name, mailing address and phone number
- A brief statement as to the reason for the request

Please upload your photo(s) to techsupport@fluidmaster.com to email your request to Fluidmaster's Technical Service/Warranty Department.

Terms & Condition

Subject to the "Exclusions" set forth below, Fluidmaster, Inc. promises to the consumer to repair, or at the option of Fluidmaster, Inc. to replace any part of this plumbing product which proves to be defective in workmanship or materials under normal use for the number of years from the date of purchase as specified for each product in the warranty section. All costs of removal, transportation and reinstallation to obtain warranty service shall be paid by the consumer. During this "Limited Express Warranty," Fluidmaster, Inc. will provide, subject to the "Exclusions" section set forth below, all replacement parts free of charge, necessary to correct such defects. This "Limited Warranty" is null and void if this plumbing product has not been installed and maintained in accordance with all written instructions accompanying the product.

Exclusions: FLUIDMASTER INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING COSTS OF INSTALLATION, WATER DAMAGE, PERSONAL INJURY OR FOR ANY DAMAGES RESULTING FROM ABUSE OR MISUSE OF THE PRODUCT, FROM OVERTIGHTENING OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS. DO NOT USE IN-TANK DROP-IN TOILET BOWL CLEANERS CONTAINING BLEACH OR CHLORINE. USE OF SUCH PRODUCTS WILL RESULT IN DAMAGE TO TANK COMPONENTS AND MAY CAUSE FLOODING AND PROPERTY DAMAGE. USE OF SUCH PRODUCTS WILL VOID THIS WARRANTY.

AP-0808 8" x 8" Access Panel	1 Year
AP-1414 14" x 14" Access Panel	1 Year