

## Fluidmaster Limited Express Warranty

### Warranty Request Procedure

To request a warranty replacement, Fluidmaster requires you to email us the following information:

- Receipt or invoice of your purchase or a photo of the product
- Full name, mailing address and phone number
- A brief statement as to the reason for the request

Please upload your photo(s) to [techsupport@fluidmaster.com](mailto:techsupport@fluidmaster.com) to email your request to Fluidmaster's Technical Service/Warranty Department.

### Terms & Condition

Subject to the "Exclusions" set forth below, Fluidmaster, Inc. promises to the consumer to repair, or at the option of Fluidmaster, Inc. to replace any part of this plumbing product which proves to be defective in workmanship or materials under normal use for the number of years from the date of purchase as specified for each product in the warranty section. All costs of removal, transportation and reinstallation to obtain warranty service shall be paid by the consumer. During this "Limited Express Warranty," Fluidmaster, Inc. will provide, subject to the "Exclusions" section set forth below, all replacement parts free of charge, necessary to correct such defects. This "Limited Warranty" is null and void if this plumbing product has not been installed and maintained in accordance with all written instructions accompanying the product.

Exclusions: FLUIDMASTER INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING COSTS OF INSTALLATION, WATER DAMAGE, PERSONAL INJURY OR FOR ANY DAMAGES RESULTING FROM ABUSE OR MISUSE OF THE PRODUCT, FROM OVERTIGHTENING OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS. DO NOT USE IN-TANK DROP-IN TOILET BOWL CLEANERS CONTAINING BLEACH OR CHLORINE. USE OF SUCH PRODUCTS WILL RESULT IN DAMAGE TO TANK COMPONENTS AND MAY CAUSE FLOODING AND PROPERTY DAMAGE. USE OF SUCH PRODUCTS WILL VOID THIS WARRANTY.

400H - PerforMAX® Fill Valve	7 Years
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400A - Universal Fill Valve	5 Years
400A - Universal Toilet Fill Valve with Brass Shank	7 Years
400LS - Universal Fill Valve, Leak Sentry	5 Years
703A - Fill Valve for Glacier Bay®/Niagara	1 Year
242 Toilet Replacement Seal	1 Year

215 Water Saving Roller Clamp with Refill Tube	1 Year
218 Toilet Refill Tube and Clip	1 Year
250 Toilet Fill Valve Hardware	1 Year
385 Toilet Fill Valve Cap	1 Year
599 Toilet Fill Tube & Clamp	1 Year