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GENERAL WARRANTY INFORMATION



LIMITED LIFETIME WARRANTY

DEWALT® SDS MAX High Impact Carbide and SDS Plus 2 Cutter Masonry Drill bits are covered by the manufacturer's limited lifetime warranty. If your drill bit fails for any reason while the anchor wear mark is still visible on the product, DEWALT will replace it free of charge. Proof of purchase may be required.

There are 3 easy ways to get a replacement bit:

1. Call 1-800-4-DEWALT (1-800-433-9258) between Monday and Friday, 8am-5pm Eastern or contact Customer Service through the form at <https://support.dewalt.com/hc/en-us/requests/new> and DEWALT will ship you a replacement bit at no charge.
2. Visit the DEWALT Service Center nearest you. A Service Technician will evaluate the product and replace the bit free of charge if it failed prematurely and the wear mark is still present. Go to <https://www.dewalt.com/service-center> to find one of 20 factory-owned locations or one of more than 600 authorized independent repair shops.
3. Visit your local professional retailer. The retailer can evaluate the product and replace the bit from stock or work with DEWALT's Customer Service Team to order a replacement that can be shipped directly to you at no charge.

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THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. DEWALT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.



3 YEAR LIMITED WARRANTY

Most DEWALT® Tools purchased on or after January 1, 2004 come with a warranty package that includes:

Three-Year Limited Warranty. For all DEWALT® products stating they come with a 3-year limited warranty, 1 year free service contract, and 90 day money back guarantee, DEWALT will repair, without charge, any defects due to faulty materials or workmanship for three years from the date of purchase. This warranty is extended only to the original end-user purchaser of the product. This warranty does not cover part failure due to normal wear or tool abuse. For further detail of warranty coverage and warranty repair information, visit www.dewalt.com or contact Customer Service by calling 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

Because DEWALT cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or a DEWALT authorized

seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. This warranty does not apply to accessories or damage caused where repairs have been made or attempted by others. Proof of purchase showing when and where you purchased the product may be required.

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In addition to the warranty, DEWALT tools are covered by our:

One-Year Free Service Contract. DEWALT will maintain the tool and replace worn parts caused by normal use, for free, any time during the first year after purchase. Because DEWALT cannot control the quality of products sold by unauthorized sellers, the One-Year Free Service Contract applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject One-Year Free Service Contract claims for products purchased from unauthorized sellers, including unauthorized internet sites. For assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>. 90-Day Money Back Guarantee. If you are not completely satisfied with the performance of your DEWALT Power Tool, Laser, or Nailer for any reason, you can return it within 90 days from the date of purchase for a full refund. Proof of purchase showing when and where you purchased the product may be required. Because DEWALT cannot control the quality of products sold by unauthorized sellers, the 90-Day Money Back Guarantee applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject 90-Day Money Back Guarantee claims for products purchased from unauthorized sellers, including unauthorized internet sites. For assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>. We believe a solid warranty package ensures the safety, reliability and service our products are meant to deliver — from the beginning to the end of every job. If you have any questions about whether a seller is authorized, contact DEWALT at internetadmin@sbdinc.com.



7 YEAR LIMITED LIABILITY WARRANTY

For all DEWALT® products stating they come with a 7 year limited warranty, 1 year free service contract, and 90 day money back guarantee, DEWALT will repair, without charge, any defects due to faulty materials or workmanship for seven years from the date of purchase. This warranty is extended only to the original end-user purchaser of the product. This warranty does not cover part failure due to normal wear or tool abuse. For further detail of warranty coverage and warranty repair information, visit www.dewalt.com or contact Customer Service by calling 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

Because DEWALT cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. This warranty does not apply to accessories or damage caused where repairs have been made or attempted by others. Proof of purchase showing when and where you purchased the product may be required.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. DEWALT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR

EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

In addition to the warranty, DEWALT tools are covered by our:

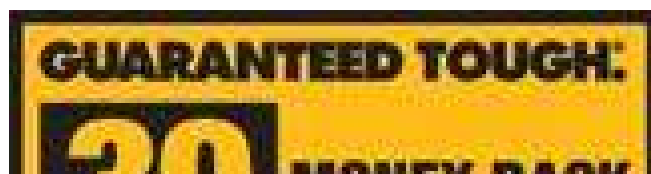
One-Year Free Service Contract: DEWALT will maintain the tool and replace worn parts caused by normal use, for free, any time during the first year after purchase. Nailer wear items, such as o-rings and driver blades, are not covered. Because DEWALT cannot control the quality of products sold by unauthorized sellers, the One-Year Free Service Contract applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject One-Year Free Service Contract claims for products purchased from unauthorized sellers, including unauthorized internet sites. For assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

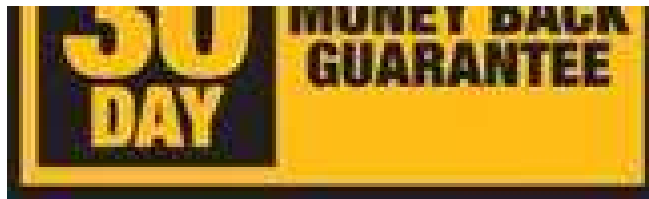
90-Day Money Back Guarantee: If you are not completely satisfied with the performance of your DEWALT Power Tool, Laser, or Nailer for any reason, you can return it within 90 days from the date of purchase with a receipt showing when and where you purchased the product for a full refund. Because DEWALT cannot control the quality of products sold by unauthorized sellers, this 90-Day Money Back Guarantee applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. For assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

Latin America: This warranty does not apply to products sold in Latin America. For products sold in Latin America, see country specific warranty information contained in the packaging, call the local company or see website for warranty information.

Free Warning Label Replacement: If your warning labels become illegible or are missing, call 1-800-4-DEWALT (1-800-433-9258) for a free replacement. If you have any questions about whether a seller is authorized, contact DEWALT at internetadmin@sbdinc.com.

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30 DAY MONEY BACK GUARANTEE AND 90 DAY LIMITED WARRANTY

30 DAY MONEY BACK GUARANTEE

FOR COMFORT you can return a DEWALT® product which states that it comes with a 30 day money back guarantee within 30 days for a full refund. Proof of purchase showing when and where you purchased the product may be required. Because we cannot control the quality of products sold by unauthorized sellers, this 30 Day Money Back Guarantee applies only if the product was purchased from DEWALT or one of our authorized sellers, unless otherwise prohibited by law. We reserve the right to reject 30 Day Money Back Guarantee claims for products purchased from unauthorized sellers, including unauthorized internet sites. For assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

90 DAY LIMITED WARRANTY

WE GUARANTEE ALL DEWALT® FOOTWEAR PRODUCTS WHICH STATE THEY COME WITH A 90 DAY LIMITED WARRANTY WILL BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP FOR A PERIOD OF 90 DAYS FROM THE DATE OF PURCHASE. Proof of purchase showing when and where you purchased the product may be required with the returned boot. This warranty is extended only to the original end-user purchaser of the product.

Because we cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or one of our authorized sellers, unless otherwise prohibited by law. We reserve the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites.

For warranty assistance, contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN

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LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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If you have any questions about whether a seller is authorized, contact DEWALT at internetadmin@sbdinc.com.



FULL LIFETIME WARRANTY

DEWALT MECHANICS TOOLS FULL LIFETIME WARRANTY

DEWALT Mechanics Tools are covered by the manufacturer's FULL LIFETIME WARRANTY. If any DEWALT Mechanics Tool ever fails for any reason, DEWALT will replace it. NO PROOF OF PURCHASE required.

DO NOT RETURN PRODUCT TO STORE. Please call 1-800-4-DEWALT (1-800-433-9258) (M-F, 8-5 EST), contact Customer Service through the form at <https://support.dewalt.com/hc/en-us/requests/new>, or contact an agent through the Chat Icon on www.dewalt.com, and DEWALT will ship a replacement. Tools covered include: wrenches, sockets, ratchets and drive accessories.

THIS FULL LIFETIME WARRANTY EXCLUDES ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS FULL LIFETIME WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO

COUNTRY.

For more details on our Tape Measure Warranty policy, click the link here.



LIMITED LIFETIME WARRANTY

DEWALT HAND TOOLS LIMITED LIFETIME WARRANTY

DEWALT warrants each DEWALT hand tool product which states that it comes with a limited lifetime warranty to the original end-user purchaser for as long as the original end-user purchaser owns the product (not to exceed one year for products with electrical or electronic components) against deficiencies in material and workmanship. This LIMITED LIFETIME WARRANTY does not cover products that are improperly used, abused, or altered, or damaged due to improper repair. Deficient products will be replaced or repaired.

Because DEWALT cannot control the quality of products sold by unauthorized sellers, this LIMITED LIFETIME WARRANTY applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites.

THIS LIMITED LIFETIME WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED LIFETIME WARRANTY. DEWALT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL

RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.

DEWALT HAND TOOLS WARRANTY AND RETURNS

These locations handle hand tools only. If you have a power tool or have questions regarding warranty information, please contact a DEWALT service center or Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>. If you believe that your tool meets the criteria for warranty replacement, please send the tool(s) to:

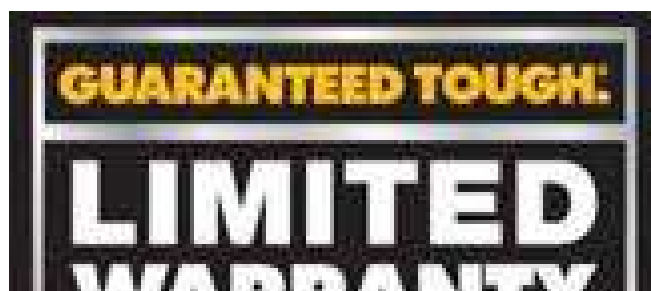
- UNITED STATES Stanley Black and Decker 100 Passmore Lane Jackson, TN 38305 Attn: Quality Assurance

- CANADA DEWALT Hand Tools 6275 Millcreek Drive Mississauga, On L5N 7K6 Attn: Quality Assurance Proof of purchase showing when and where you purchased the product may be required.

If you have any questions about whether a seller is authorized, contact DEWALT at internetadmin@sbdinc.com.

EYEWEAR & EAR MUFF LIMITED WARRANTY

Radians offers a lifetime limited guarantee on the frames of all DEWALT Protective Eyewear. The frames are warranted to be free from defects in material and workmanship, under normal use, in accordance with the instructions, specifications and warnings included with the product. Please read and follow warnings carefully. Should the frame of any DEWALT Protective Eyewear product fail under normal use, Radians' liability is limited to the repair or replacement of the frame, at Radians' option. The frame will be replaced when received at our factory from the user. Postage and insurance are the responsibility of the user. If the particular product should be discontinued by Radians, then we will substitute eyewear of comparable or greater value. Incidental, special or consequential damages are disclaimed where permitted by law. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.





LIMITED WARRANTY

Compressors: DEWALT heavy duty industrial tools which state that they come with a limited warranty are warranted for one year from date of purchase. This warranty is extended only to the original end-user purchaser of the product. We will repair, without charge, any defects due to faulty materials or workmanship. For warranty repair information, call 1-800-4-DEWALT (1-800-433-9258) or use the form at <https://support.dewalt.com/hc/en-us/requests/new>. Because we cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or one of our authorized sellers, unless otherwise prohibited by law. We reserve the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. This warranty does not apply to accessories or damage caused where repairs have been made or attempted by others.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. DEWALT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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Heated Gear: For all DEWALT heated gear products which state that they come with a limited warranty, DEWALT will replace, without charge, any defects due to faulty materials or workmanship for one year from the date of purchase. This warranty is extended only to the original end-user purchaser of the product. This Warranty does not cover failure due to normal wear and tear. This warranty does not apply to accessories or damage caused where repairs have been made or attempted by others. Because DEWALT cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites.

warranty repair information, call 1-800-4-DEWALT (1-800-433-9258) or use the form at

<https://support.dewalt.com/hc/en-us/requests/new>.

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All batteries and chargers sold with heated jacket kits are covered by the standard 3 year warranty, 1 year service and 90 money back guarantee; please see <https://www.dewalt.com/support/warranty> for a copy of the warranty applicable to batteries and chargers.

Pressure Washers: For all DEWALT pressure washers which state that they come with a limited warranty, DEWALT agrees to repair or replace designated parts that prove defective within the warranty period listed below at the manufacturer's sole discretion. Specific limitations/extensions and exclusions apply. This warranty covers defects in material and workmanship and not parts failure due to normal wear, depreciation, abuse, accidental damage, negligence, improper use, maintenance, or storage. Because DEWALT cannot control the quality of products sold by unauthorized sellers, this warranty applies only if the product was purchased from DEWALT or a DEWALT authorized seller, unless otherwise prohibited by law. DEWALT reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. To make a claim under the terms of the warranty, please contact Customer Service at 1-800-4-DEWALT (1-800-433-9258) or using the form at <https://support.dewalt.com/hc/en-us/requests/new>. All parts said to be defective must be retained and available for return upon request to a designated Warranty Service Center for warranty inspection. These warranties pass through to the original end-user purchaser and are nontransferable. As a factory authorized and trained Warranty Service Center, the factory will honor the terms of all component warranties and satisfy claims of the appropriate warranty provisions. Normal wear items include, but are not limited to, valves and seals, which are not covered by this warranty.

There is damage from repairs using parts not purchased from the manufacturer or alterations formed by non-factory authorized personnel. Failure to install and operate equipment

according to the guidelines put forth in the instruction manual shall void warranty. This warranty does not cover the following: machines used for rental purposes, damage resulting from shipping (claims must be filed with freighter), accident, abuse, act of God, misuse, or neglect. Neither is damage from repairs or alterations performed by nonfactory authorized personnel or failure to install and operate equipment according to the guidelines put forth in the instruction manual. The manufacturer will not be liable to any persons for consequential damages, for personal injury, or for commercial loss.

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HIGH PRESSURE PUMP (DEFECTS IN MATERIAL AND WORKMANSHIP)

Two (2) years from date of purchase.

WARRANTY DOES NOT APPLY TO FAILURES DUE TO:

- Freight damage
- Freeze damage
- Damage caused by parts or accessories not obtained from an authorized dealer or not approved by DEWALT authorized dealer or not approved by the manufacturer.
- Normal wear of moving parts or components affected by moving parts

FRAME (DEFECTS IN MATERIAL AND WORKMANSHIP)

One (1) year from date of purchase.

ACCESSORIES (DEFECTS IN MATERIAL AND WORKMANSHIP)

Includes nozzles, hoses, spray guns, wands

ety (90) days from date of purchase.